



Soft Care Soft H21

Revision: 2023-02-17

Version: 07.0

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1 Product identifier

Trade name: Soft Care Soft H21

1.2 Relevant identified uses of the substance or mixture and uses advised against

Product use: Hand soap.
Uses advised against: Uses other than those identified are not recommended.

1.3 Details of the supplier of the safety data sheet

Diversey Europe Operations BV, Maarssenbroeksedijk 2, 3542DN Utrecht, The Netherlands

Contact details

Diversey Ltd
Weston Favell Centre, Northampton NN3 8PD, United Kingdom
Tel: 01604 405311, Fax: 01604 406809
Regulatory Email: customerservice.uk@diversey.com

1.4 Emergency telephone number

Seek medical advice (show the label or safety data sheet where possible)
For medical or environmental emergency only:
call 0800 052 0185

SECTION 2: Hazards identification

2.1 Classification of the substance or mixture

The product is exempted from classification requirements.

2.2 Label elements

Not applicable.

2.3 Other hazards

Not applicable.

SECTION 3: Composition/information on ingredients

3.2 Mixtures

Cosmetic product. For ingredients see INCI declaration on product label.

SECTION 4: First aid measures

4.1 Description of first aid measures

Inhalation:	Get medical attention or advice if you feel unwell.
Skin contact:	Wash skin with plenty of lukewarm, gently flowing water. If skin irritation occurs: Get medical advice or attention.
Eye contact:	Hold eyelids apart and flush eyes with plenty of lukewarm water for at least 15 minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Immediately call a POISON CENTRE, doctor or physician.
Ingestion:	Rinse mouth. Immediately drink 1 glass of water. Never give anything by mouth to an unconscious person. Get medical attention or advice if you feel unwell.
Self-protection of first aider:	Consider personal protective equipment as indicated in subsection 8.2.

4.2 Most important symptoms and effects, both acute and delayed

Inhalation: No known effects or symptoms in normal use.

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Skin contact: Causes irritation.
Eye contact: No known effects or symptoms in normal use.
Ingestion: No known effects or symptoms in normal use.

4.3 Indication of any immediate medical attention and special treatment needed

No information available on clinical testing and medical monitoring.

SECTION 5: Firefighting measures**5.1 Extinguishing media**

Carbon dioxide. Dry powder. Water spray jet. Fight larger fires with water spray jet or alcohol-resistant foam.

5.2 Special hazards arising from the substance or mixture

No special hazards known.

5.3 Advice for firefighters

As in any fire, wear self contained breathing apparatus and suitable protective clothing including gloves and eye/face protection.

SECTION 6: Accidental release measures**6.1 Personal precautions, protective equipment and emergency procedures**

No special measures required.

6.2 Environmental precautions

Dilute with plenty of water. Do not allow to enter drainage system, surface or ground water.

6.3 Methods and material for containment and cleaning up

Dyke to collect large liquid spills. Absorb with liquid-binding material (sand, diatomite, universal binders, sawdust). Do not place spilled materials back into the original container. Collect in closed and suitable containers for disposal.

6.4 Reference to other sections

For personal protective equipment see subsection 8.2. For disposal considerations see section 13.

SECTION 7: Handling and storage**7.1 Precautions for safe handling****Measures to prevent fire and explosions:**

No special precautions required.

Measures required to protect the environment:

For environmental exposure controls see subsection 8.2.

Advices on general occupational hygiene:

Follow general hygiene considerations recognised as common good workplace practices. Keep away from food, drink and animal feeding stuffs. Do not mix with other products unless advised by Diversey. Take off contaminated clothing. Wash contaminated clothing before reuse. Avoid contact with eyes. See chapter 8.2, Exposure controls / Personal protection.

7.2 Conditions for safe storage, including any incompatibilities

Store in accordance with local and national regulations. Keep only in original packaging.

For conditions to avoid see subsection 10.4. For incompatible materials see subsection 10.5.

7.3 Specific end use(s)

No specific advice for end use available.

SECTION 8: Exposure controls/personal protection**8.1 Control parameters**

Not applicable.

8.2 Exposure controls

The following information applies for the uses indicated in subsection 1.2 of the Safety Data Sheet. If available, please refer to the product information sheet for application and handling instructions. Normal use conditions are assumed for this section.

Recommended safety measures for handling the undiluted product:

Appropriate engineering controls: No special requirements under normal use conditions.

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Appropriate organisational controls: No special requirements under normal use conditions.

Personal protective equipment

Eye / face protection: No special requirements under normal use conditions.
Hand protection: Not applicable.
Body protection: No special requirements under normal use conditions.
Respiratory protection: No special requirements under normal use conditions.

Environmental exposure controls: No special requirements under normal use conditions.

SECTION 9: Physical and chemical properties

9.1 Information on basic physical and chemical properties

Information in this section refers to the product, unless it is specifically stated that substance data is listed

Physical state: Liquid	Method / remark
Colour: Opaque , Pearlescent , White	
Odour: Product specific	
Odour threshold: Not applicable	
Melting point/freezing point (°C): Not determined	Not relevant to classification of this product
Initial boiling point and boiling range (°C): Not determined	

Flammability (solid, gas): Not applicable to liquids	Method / remark
Flammability (liquid): Not flammable.	
Flash point (°C): Not applicable.	
Sustained combustion: Not applicable. (UN Manual of Tests and Criteria, section 32, L.2)	
Lower and upper explosion limit/flammability limit (%): Not determined	

Autoignition temperature: Not determined	Method / remark
Decomposition temperature: Not applicable.	
pH: ≈ 9 (neat)	ISO 4316
Kinematic viscosity: ≈ 3220 mPa.s (20 °C)	
Solubility in / Miscibility with water: Fully miscible	

Vapour pressure: Not determined	Method / remark
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Relative density: ≈ 1.02 (20 °C)	Method / remark
Relative vapour density: No data available.	OECD 109 (EU A.3)
Particle characteristics: No data available.	Not relevant to classification of this product Not applicable to liquids.

9.2 Other information**9.2.1 Information with regard to physical hazard classes**

Explosive properties: Not explosive.
Oxidising properties: Not oxidising.
Corrosion to metals: Not corrosive

9.2.2 Other safety characteristics

No other relevant information available.

SECTION 10: Stability and reactivity

10.1 Reactivity

No reactivity hazards known under normal storage and use conditions.

10.2 Chemical stability

Stable under normal storage and use conditions.

10.3 Possibility of hazardous reactions

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No hazardous reactions known under normal storage and use conditions.

10.4 Conditions to avoid

None known under normal storage and use conditions.

10.5 Incompatible materials

None known under normal use conditions.

10.6 Hazardous decomposition products

None known under normal storage and use conditions.

SECTION 11: Toxicological information**11.1 Information on hazard classes as defined in Regulation (EC) No 1272/2008**

This product does not legally require a safety data sheet. This document does therefore not necessarily comply with the requirements on safety data sheets.

Relevant calculated ATE(s):

ATE - Inhalatory, vapours (mg/l): >50

Potential adverse health effects and symptoms

Effects and symptoms related to the product, if any, are listed in subsection 4.2.

11.2 Information on other hazards**11.2.1 Endocrine disrupting properties**

Not applicable.

11.2.2 Other information

No other relevant information available.

SECTION 12: Ecological information**12.1 Toxicity**

This product does not legally require a safety data sheet. This document does therefore not necessarily comply with the requirements on safety data sheets.

12.2 Persistence and degradability

Not applicable.

12.3 Bioaccumulative potential

Not applicable.

12.4 Mobility in soil

Not applicable.

12.5 Results of PBT and vPvB assessment

Not applicable.

12.6 Endocrine disrupting properties

Not applicable.

12.7 Other adverse effects

Not applicable.

SECTION 13: Disposal considerations**13.1 Waste treatment methods****Waste from residues / unused products:**

The concentrated contents or contaminated packaging should be disposed of by a certified handler or according to the site permit. Release of waste to sewers is discouraged. The cleaned packaging material is suitable for energy recovery or recycling in line with local legislation.

European Waste Catalogue:

20 01 30 - detergents other than those mentioned in 20 01 29.

Empty packaging**Recommendation:**

Dispose of observing national or local regulations.

Suitable cleaning agents:

Water, if necessary with cleaning agent.

SECTION 14: Transport information

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Land transport (ADR/RID), Sea transport (IMDG), Air transport (ICAO-TI / IATA-DGR)

- 14.1 UN number or ID number:** Non-dangerous goods
14.2 UN proper shipping name: Non-dangerous goods
14.3 Transport hazard class(es): Non-dangerous goods
14.4 Packing group: Non-dangerous goods
14.5 Environmental hazards: Non-dangerous goods
14.6 Special precautions for user: Non-dangerous goods
14.7 Maritime transport in bulk according to IMO instruments: Non-dangerous goods

SECTION 15: Regulatory information**15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture****National regulations :**

- Regulation (EC) 1223/2009 on cosmetic products (UK amended)
- Agreement concerning the International Carriage of Dangerous Goods by Road (ADR)
- International Maritime Dangerous Goods (IMDG) Code

Comah - classification: Not classified

15.2 Chemical safety assessment

Not applicable.

SECTION 16: Other information

The information in this document is based on our best present knowledge. However, it does not constitute a guarantee for any specific product features and does not establish a legally binding contract

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Reason for revision:

This data sheet contains changes from the previous version in section(s):, Overall design adjusted in accordance with Amendment 2020/878, Annex II of Regulation (EC) No 1907/2006, 1, 8, 15, 16

Full text of the H and EUH phrases mentioned in section 3:

End of Safety Data Sheet