

# At your service



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## Warranty Terms

### Hubbard Ice Systems Warranty for Scotsman Products

Hubbard Ice Systems guarantee that any and all products manufactured and marketed under the Scotsman brand name are free from defects in material and/or workmanship for a period of two years (for AC/EC Six Series - three years) from the date of first installation. All repairs will be carried out during normal working hours Monday to Friday.

#### The warranty covers any material or manufacturing defects provided that:

1. Installation and commissioning was carried out by the Scotsman distributor or their nominated agent in accordance with the manufacturer's requirements as detailed in the user manual.
2. Products and/or components are not modified, altered or dismantled by unauthorised persons.
3. Products are maintained and cleaned in accordance with the manufacturer's requirements by the Scotsman distributor or their nominated agent.
4. Warranty service is performed by the Scotsman distributor or their nominated agent using genuine Scotsman replacement parts supplied by Hubbard Ice Systems.
5. A maintenance service has been carried out by an authorised Scotsman distributor or their agent at 12 months from purchase/installation. This is chargeable to the customer.

#### Exclusions:

1. Failure or damage caused by misuse, accidental or malicious damage.
2. Failure or damage caused by the loss of or fluctuations in electrical power supply.
3. Failure or damage caused by water supply failure or any other plumbing or drainage problem. This includes any water treatment device connected to the product.
4. Labour and material costs associated with cleaning and preventative maintenance including cleaning of condenser, or failure to perform a 12 month service.
5. Labour and material costs associated with cleaning the water circuit following failure caused by mineral, limescale or algae deposits.
6. Labour and material costs associated with replacing water filter cartridges or other water treatment device.
7. Labour and material costs associated with failure or operating problems caused by incorrect installation.
8. Any consequential loss as a result of product failure.
9. No fault found calls, these will be chargeable to the customer.
10. Costs associated with repairs requested out of hours i.e. before 08.30 hours and after 17.00 hours Monday to Friday, all day Saturday, Sunday and Public Holidays.

**For further information or clarification please call 01473 890129**

or Email: [sales@hubbardice.co.uk](mailto:sales@hubbardice.co.uk)

or write to Hubbard Ice Systems, Otley, Ipswich IP6 9NP

## SALES

T: 01473 890129

F: 01473 890133

Freephone 0800 616559

[sales@hubbardice.co.uk](mailto:sales@hubbardice.co.uk)

[www.scotsman-ice.co.uk](http://www.scotsman-ice.co.uk)

#### Technical help

01473 892272

- Service manuals for all models
- Exploded diagrams & parts lists
- Wiring diagrams

#### Parts

01473 892311

- Replacement parts & components
- Service & installation engineer training

### Hubbard Ice Systems

Otley, Ipswich IP6 9NP

#### Technical Support from Hubbard Ice Systems

The following support services are available on request:

- Service Manuals
- Exploded diagrams
- Parts lists
- Wiring diagrams
- Replacement parts & components for all models manufactured in the past 10 years
- Service & installation engineer training courses
- Service bulletins and product updates

#### Quality Control

- 70% of Scotsman components are manufactured by Scotsman
- All components are tested before assembly
- All machines are run and tested prior to factory despatch
- Certified manufacturing to ISO 9000/EN 29000

#### On site services required

Standard services within 1 metre of the machines position. To be supplied by end user prior to the installation of an Air Cooled machine (ACM range in particular).

1. Correctly rated power socket
2. ¾" washing machine tap on mains water supply
3. 1½" vented drain - no higher than base of machine

#### Further information

Hubbard Ice Systems assistance and advice is available 08.45 - 17.00 Monday - Friday, excluding Bank Holidays.

Hubbard Ice Systems

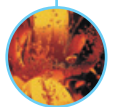
Otley, Ipswich, Suffolk IP6 9NP

Tel: 01473 890129

Fax: 01473 890133

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Note: Models & Specifications are subject to be changed without notice.





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