

## RLX

### Malfunctioning analysis general

LIST OF MALFUNCTIONS		
Symptom:	Possible cause:	Actions:
1. The machine does not work and there is nothing on the display.	The plug is not connected to the wall socket.	Connect the plug to the wall socket.
	External fuse has blown.	Reset or replace the external fuse.
	Group is overloaded.	Connect the machine to another group.

### Malfunctioning analysis coffee module

LIST OF MALFUNCTIONS		
Symptom:	Possible cause:	Actions:
1. Descaling signal is flashing.	Too much scale in the machine.	Run the descaling sequence on the machine.
2. After descaling, the descaling signal is still flashing.	Still too much scale in the machine.	Descalc the machine once more.
		Descalc the components separately.
3. The filter pan runs over.	The filter pan spring is missing.	Place the filter pan spring.
4. The machine produces too little coffee.	The set amount of water is too small (P1).	Raise P1.
5. The machine produces too much coffee.	The set amount of water is too large.	Reduce P1.

## Malfunctioning analysis hot–water module

LIST OF MALFUNCTIONS		
Symptom:	Possible cause:	Actions:
1. On the display, '00' is flashing constantly.	The machine will start up the boiling programme.	Wait until the boiling programme is finished.
2. When switching on the module, the display will light up and immediately afterwards will go off.	The boiling programme is interrupted.	Wait until the temperature in the kettle has gone down, to below 50°C.
3. Descaling signal is flashing.	Descaling counter has reached the maximum number of litres.	Run the descaling sequence on the module.
4. Descaling signal is still flashing.	The counter has not been reset after running the descaling procedure.	Reset the descaling counter.
5. The water temperature is too low or too high.	During programming, the temperature has been set too high or too low.	Adjust the set water temperature.

## Malfunctioning analysis hot–water/steam module

LIST OF MALFUNCTIONS		
Symptom:	Possible cause:	Actions:
1. [ ] Stays turning in the display.	The module is not (yet) on pressure.	Wait until the modul is on pressure (ca. 10 min.).
		Reset boil dry device.
2. When using the steamtap, water comes out instead of steam.	–	Replace magnetic valve.
3. Descaling signal is flashing.	Descaling counter has reached the maximum number of litres.	Descale the hot water/steam modules.
4. Water drips out of outlet safety valve.	–	Check valve on scale.
	–	Check valve ring on wear.

## Display messages

DISPLAY MESSAGES		
	Possible cause:	Actions:
<b>E1</b>	The overflow protection was activated.	Reset the system afterwards: set the ON/OFF switch to the off position and then switch it on again.
		Check the water pressure and flow rate, these must have the specifications mentioned in the manual.
		Check if the water hose is twisted.
		Check the magnetic valve. Replace the magnetic valve if necessary.
<b>E2</b>	Temperature sensor is loose or broken.	Switch the ON/OFF switch off.
		The NTC resistor doesn't give a real number. Fasten or replace the NTC resistor or possible the print.